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Changing the IHU academic account password

Dept. of Information &
Telecommunication Systems & Services, IHU

You can login into IHU e-learning and setup VPN/eduroam service with your academic account.

To set the password of your academic account or to change in the case of loss or for security reasons, enter the following address in your browser (e.g. Microsoft Internet Explorer, Mozilla Firefox, Google Chrome)

https://support.ihu.edu.gr/reset_password/

Fill in your academic account username in the first field, type in the missing two letters of the word and click on **Submit**.

Password reset form

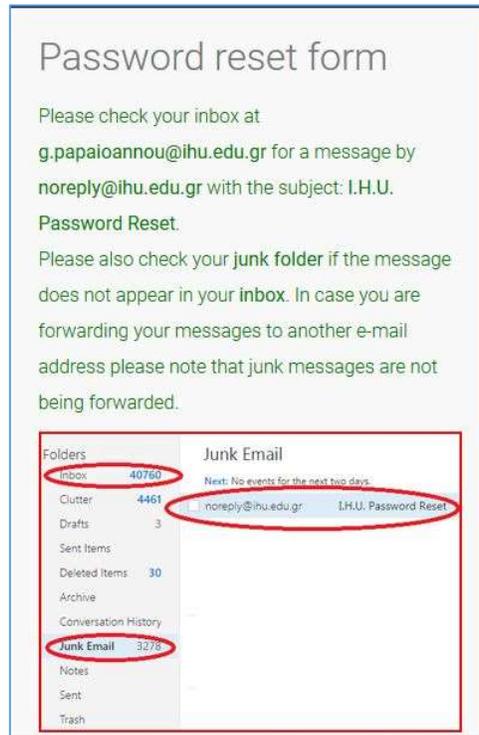
Please fill in your e-learn username

Please type in the missing two letters: Thessaloni_

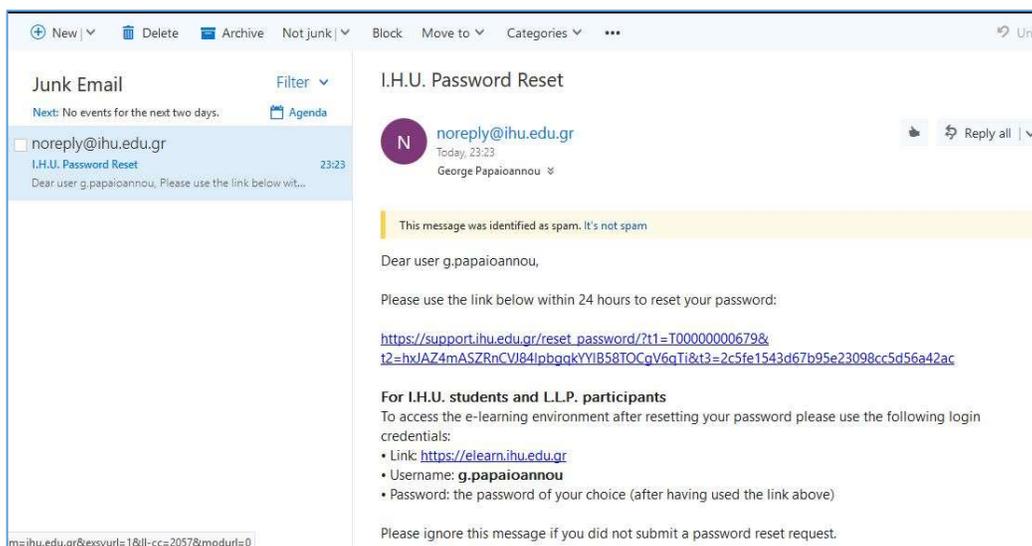
Submit

I.H.U. IT Support Unit - support@ihu.edu.gr

Check your inbox in IHU live mail for a message titled **I.H.U Password reset** from **noreply@ihu.edu.gr**. Also check your junk e-mail folder, if the message does not appear in your inbox.



Open this email and click on the embedded link



A new page will open in your browser, where you should provide twice a new password. Please follow the constraints below *Submit* button, otherwise the new password will not be accepted. Then click on **Submit**.

Password reset form

Please provide a new password according to the instructions below*

Username: g.papaioannou

*The password should be 7 to 15 characters long (latin letters, numbers and valid symbols) and should contain:

- At least 1 letter: a-z
- At least 1 letter: A-Z
- At least one number
- At least one of these valid symbols: @ # = % * - + ! ? ,

I.H.U. IT Support Unit - support@ihu.edu.gr

Your password will be changed successfully.

Password reset form

Your password has been changed successfully.

Please close this page.

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