INTERNATIONAL HELLENIC UNIVERSITY

University Center of International Programmes of Studies (UCIPS)

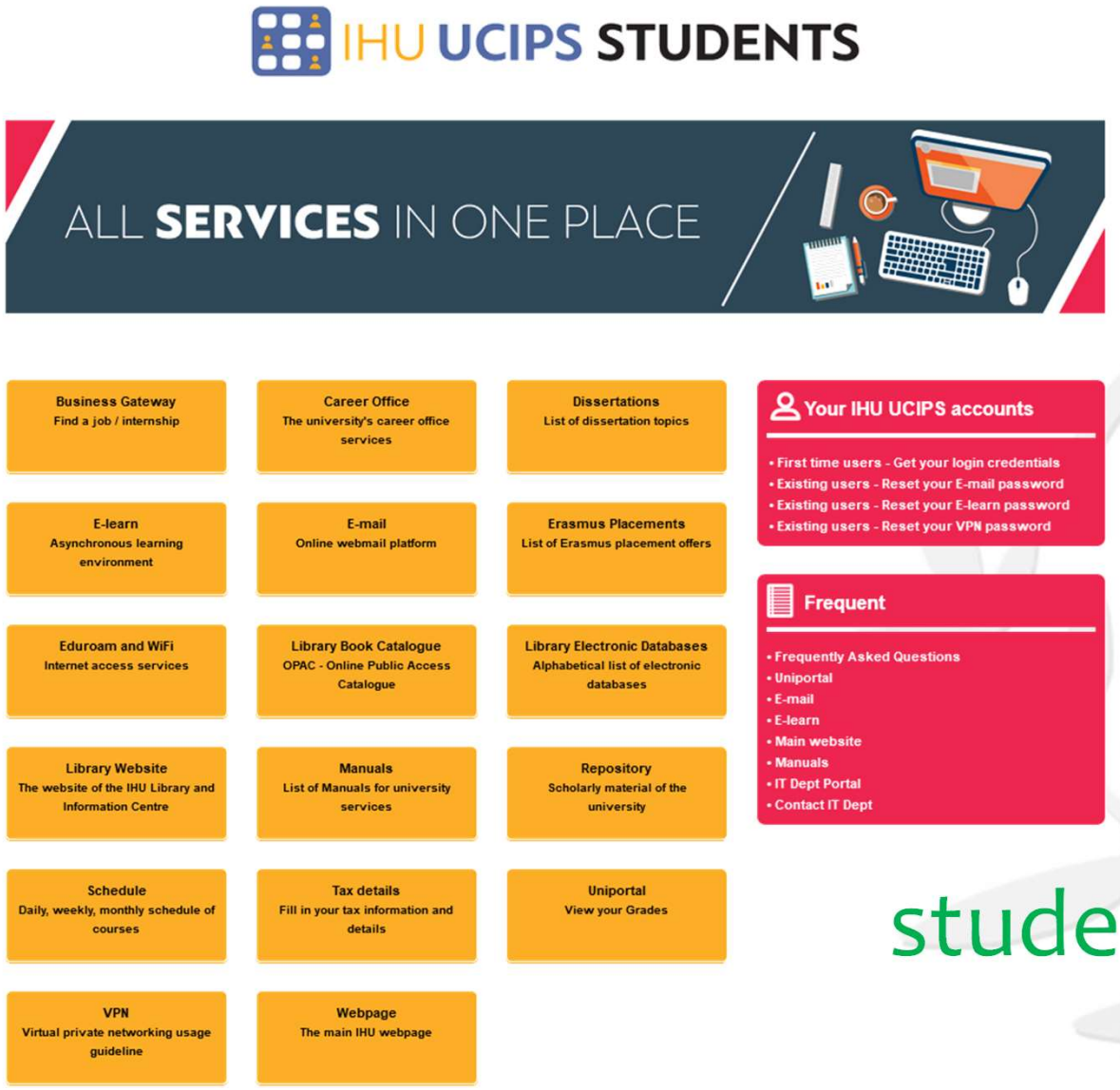
2024

Information Technology & Communications Facilities and Services

IHU UCIPS ITC/IT Department

Dr. Fotis K. Liotopoulos

The Student Dashboard



students.ihu.edu.gr

How you can access IHU's e-Services

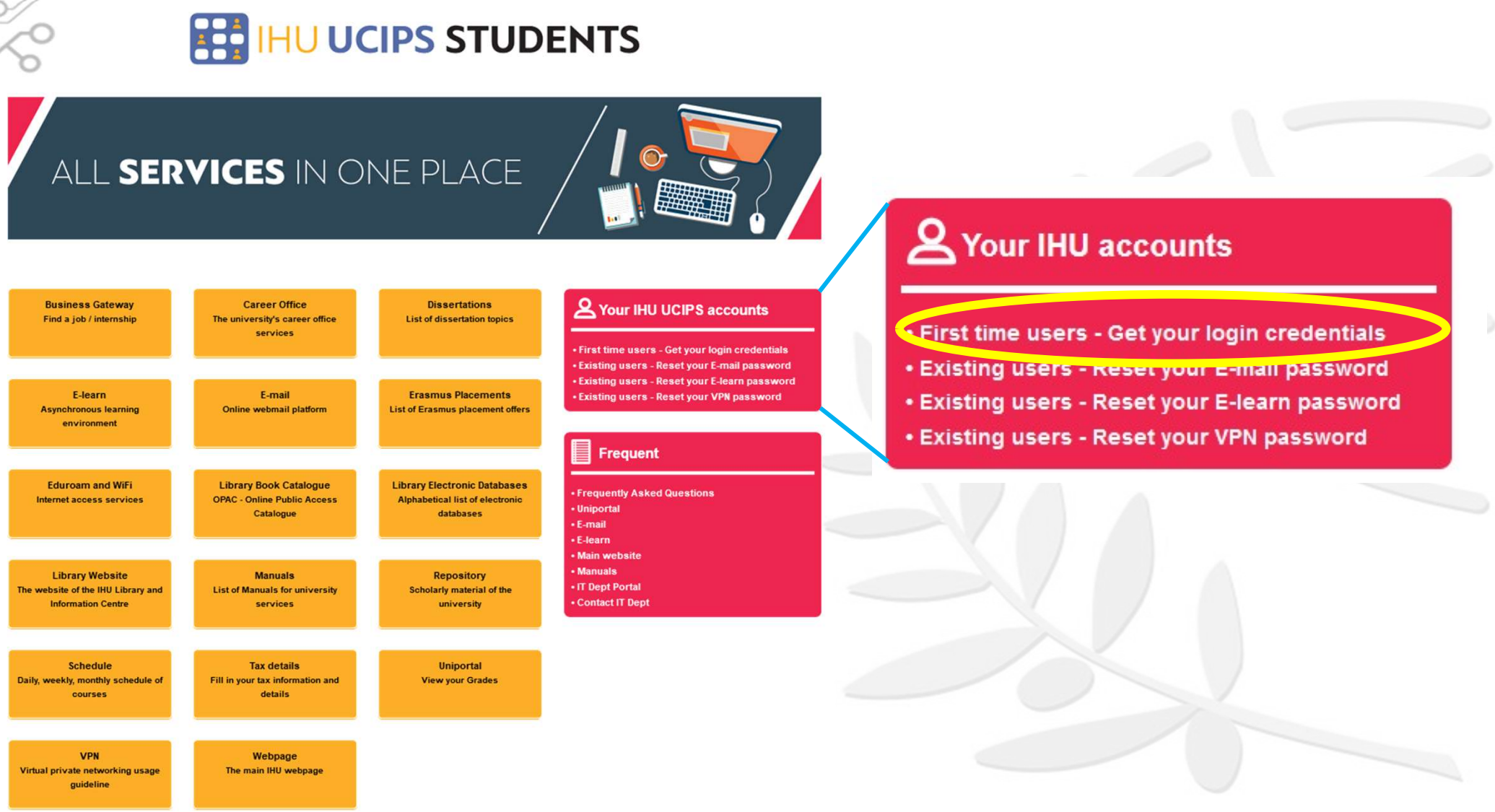
Types of accounts:

- **Email Account**: Live IHU Mail
  Username/email address: **F**irstName**LastName@ihu.edu.gr**
  (*dpapadopoulos@ihu.edu.gr*)

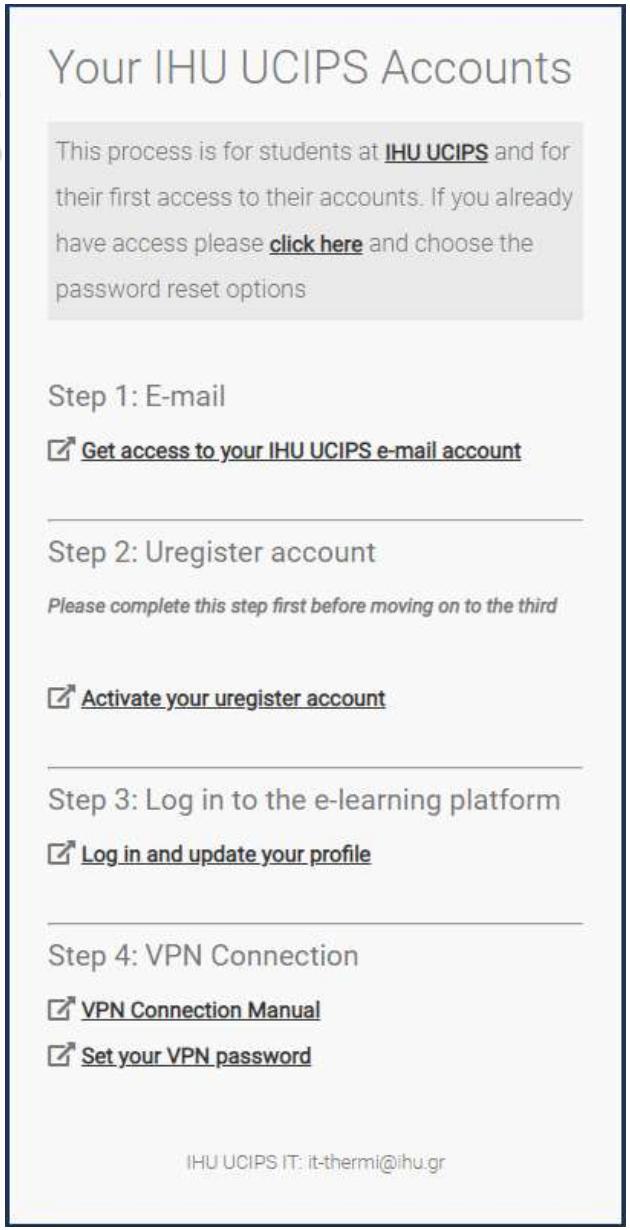
- **Uregister Account:** e-learning, Uniportal
  Username: **F**irstName**LastName** (e.g *dpapadopoulos*)

- **VPN account**: Connect to IHU's Virtual Private Network, RLabs
  Username: **F**irstName**LastName** (as in the Uregister account, but not the same password)

How to get your login credentials (1/2)

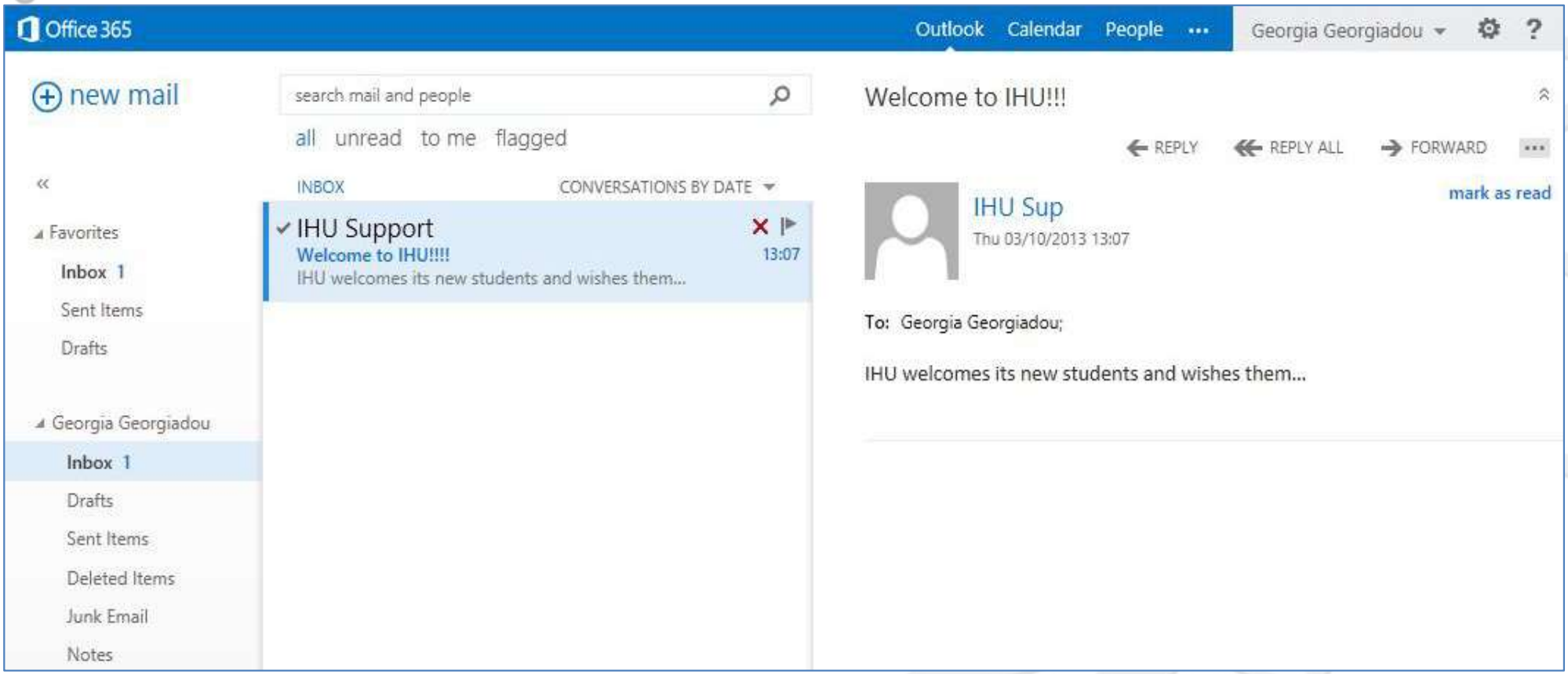


How to get your login credentials (2/2)



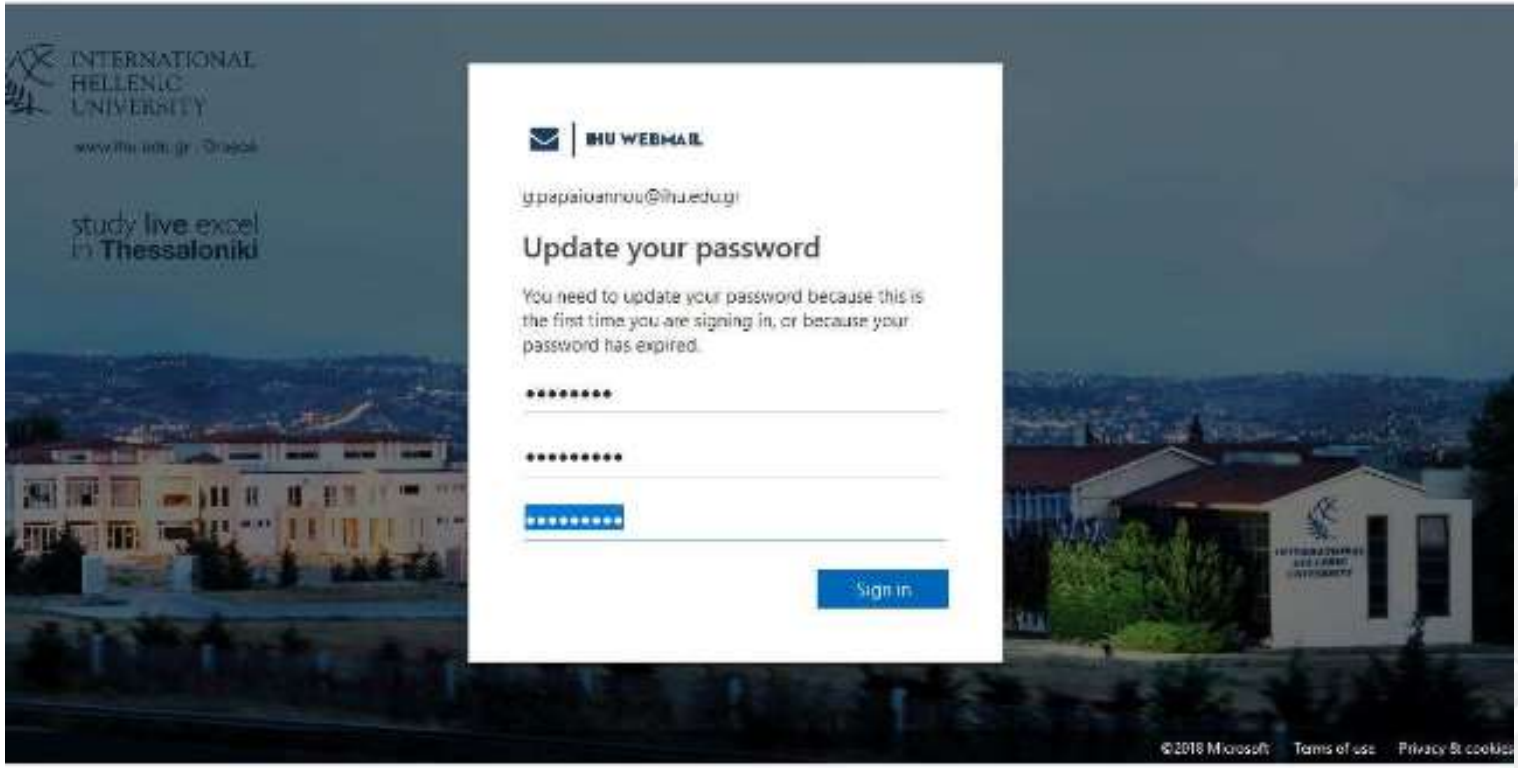
- **Step 1**
  - Fill in the form and follow the instructions sent to your personal e-mail
  - Get your e-mail account username & password
- **Step 2**
  - Instructions for accessing your Uregister account
- **Step 3**
  - Login to e-learning to verify that you have activated uregister account properly
- **Step 4**
  - Set your VPN password

Live Mail



www.ihu.gr/ucips/livemail

Live Mail



Change your password the first time you login

The e-Learning platform

E-learning support

For any questions or problems please contact the IHU Support Team at elearn@ihu.edu.gr

Login

Log in using your uregister account

Learn more...

All login options

Navigation

Home

Courses

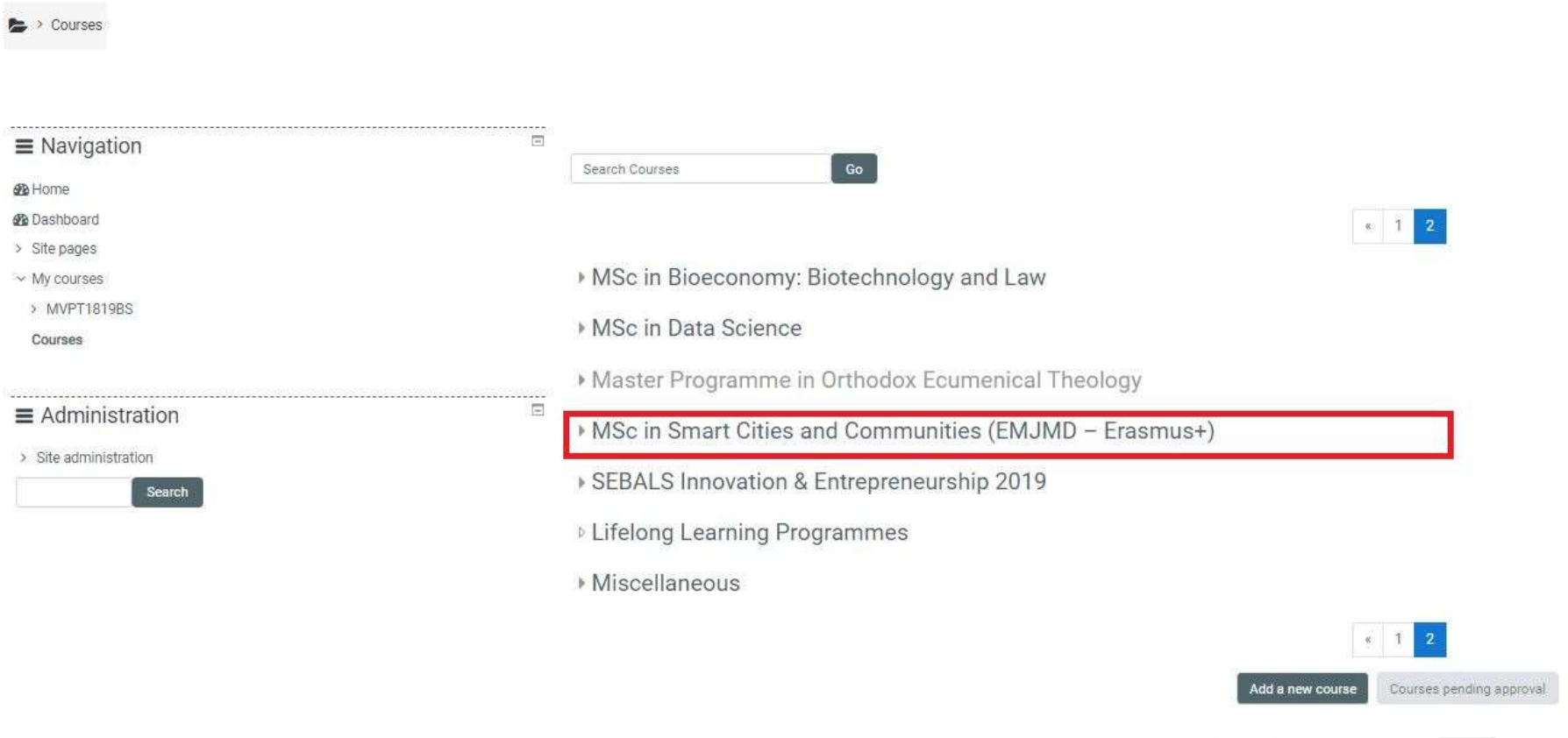
Search Courses Go

Course categories

- Executive MBA (3)
- MSc in Banking and Finance (2)
- MSC in Management (2)
- MSC in Strategic Product Design (4)
- MSc in Environmental Management and Sustainability (7)
- MSc in International Accounting, Auditing and Financial Management (1)
- MSc in Hospitality and Tourism Management (4)
- LLM in Transnational and European Commercial law, Banking Law, Arbitration/Mediation (3)
- MSc in Energy Law, Business, Regulation and Policy
- MA in Art Law and Arts Management (1)

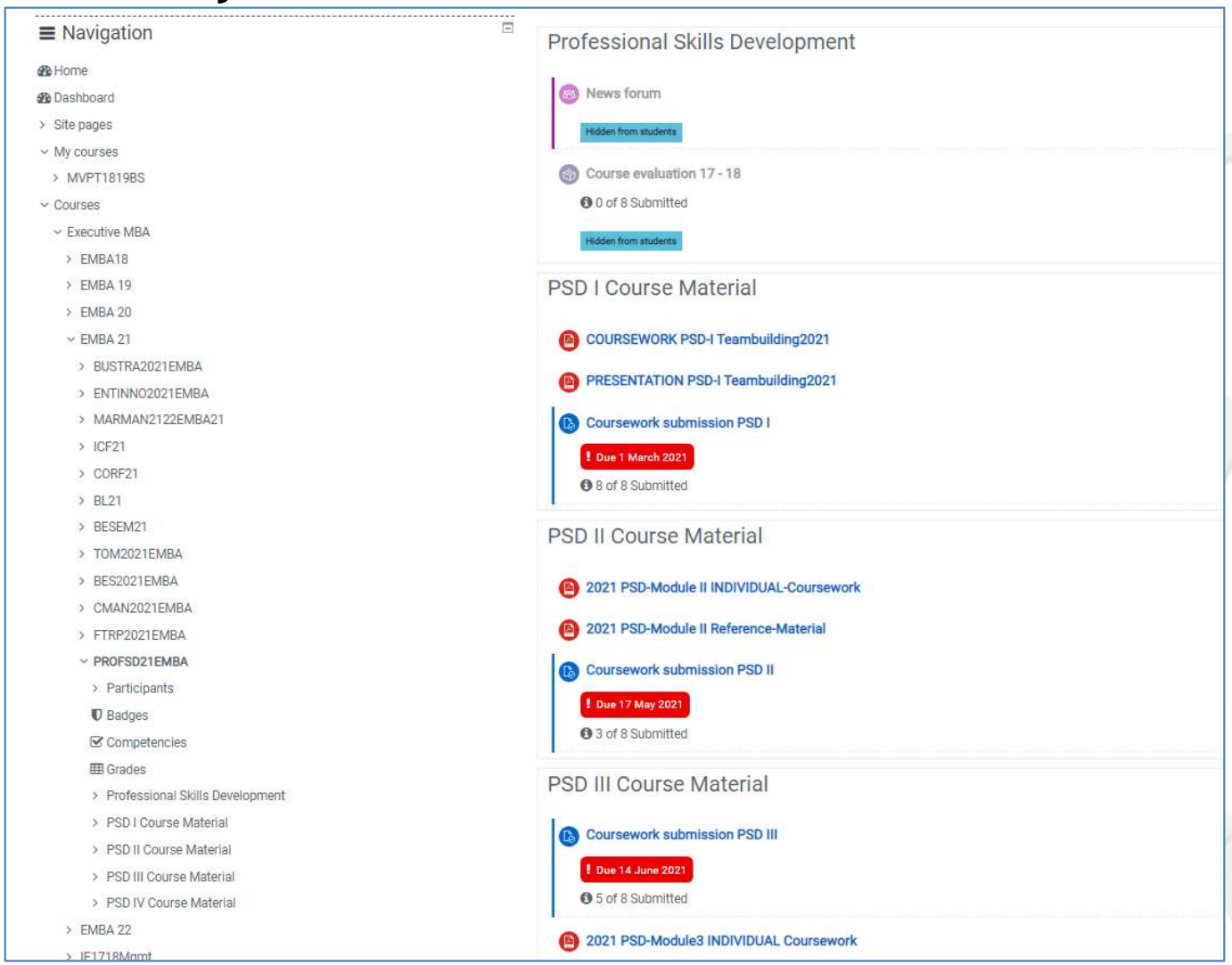
https://elearn-ucips.ihu.gr

E-learning

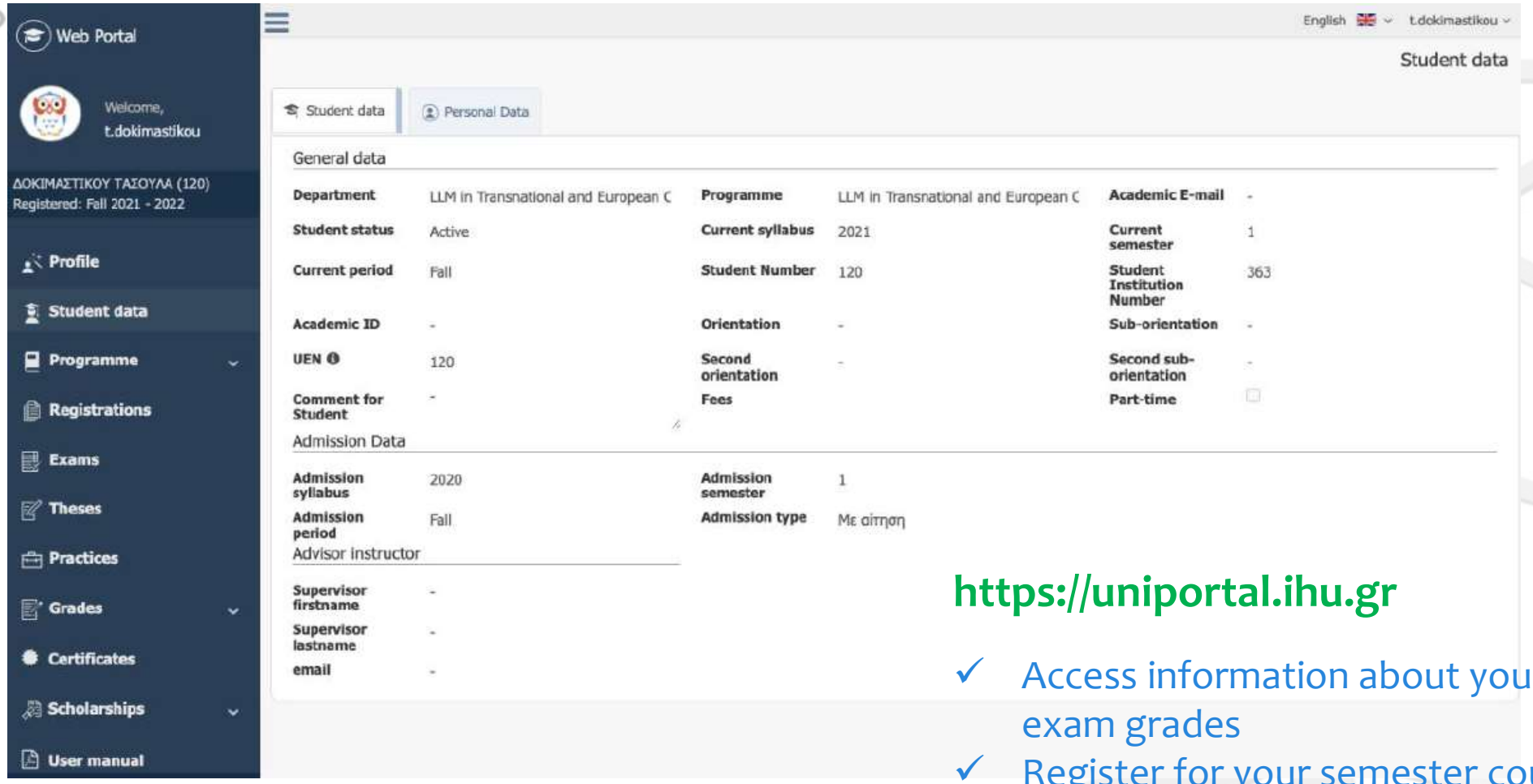

Courses
Navigation
Home
Dashboard
Site pages
My courses
MVPT1819BS
Courses
Administration
Site administration
Search
Search Courses
Go
« 1 2
MSc in Bioeconomy: Biotechnology and Law
MSc in Data Science
Master Programme in Orthodox Ecumenical Theology
MSc in Smart Cities and Communities (EMJMD – Erasmus+)
SEBALS Innovation & Entrepreneurship 2019
Lifelong Learning Programmes
Miscellaneous
« 1 2
Add a new course
Courses pending approval

E-learning

- Course layout



Uniportal



https://uniportal.ihu.gr

- ✓ Access information about your exam grades
- ✓ Register for your semester courses
- ✓ Login with your **Uregister** account

Virtual Private Network (VPN)

- Access to online resources such as databases and journals available in IHU Library's portal
- Remote Access to Lab Computers (for some courses) with Rlabs platform.
- It is **crucial** that you disconnect from **VPN** once your work is done.

Remote Labs (RLabs)

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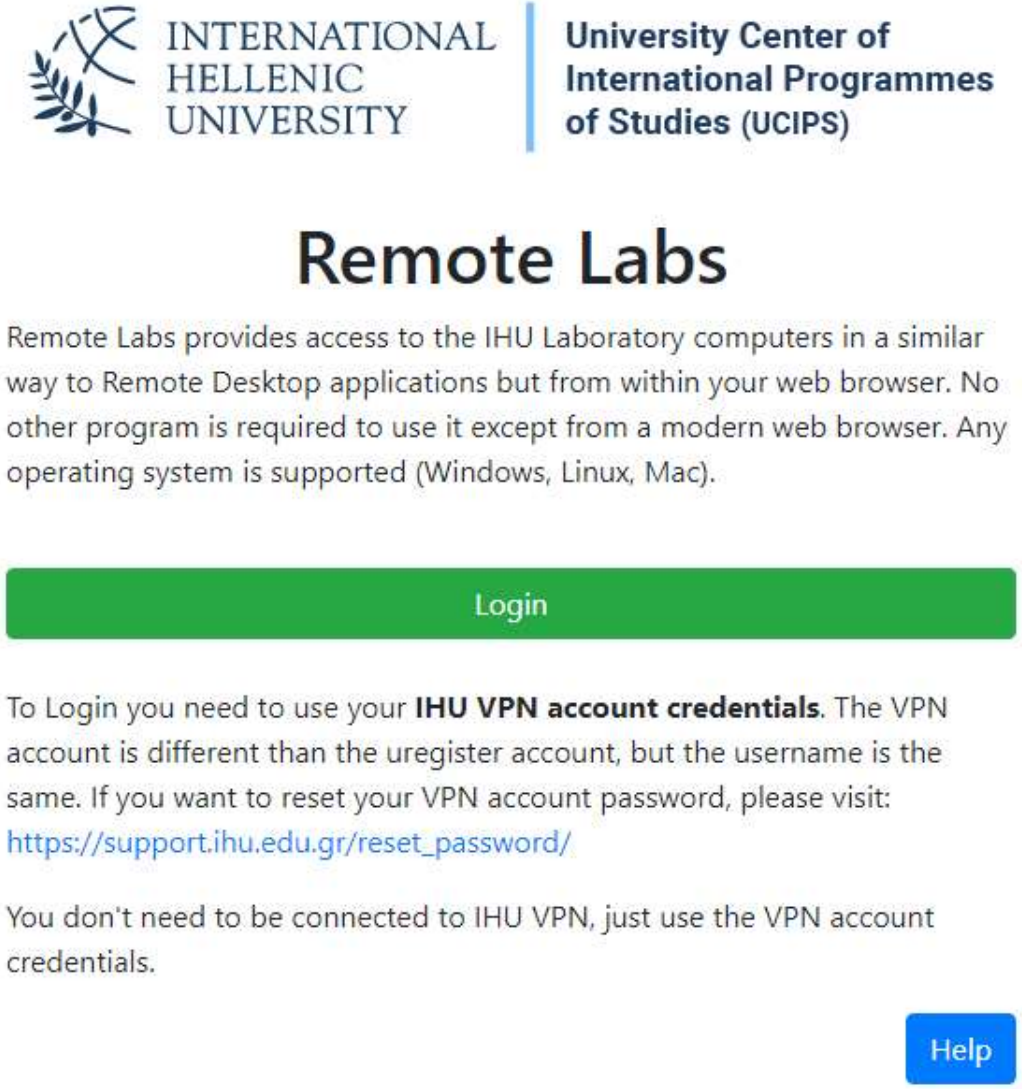

https://rlabs.ihu.edu.gr

- Remote Access to IHU Lab PCs
- Login with VPN account

Our Webpage

www.ihu.gr/it-thermi

Useful Resources

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IHU UCIPS IT Department: servicedesk@ihu.edu.gr | +30 2310 807.510

IHU manuals

1. IHU ITC Department Presentation
2. International Hellenic University Live Mail
3. IHU E-mail self-service password reset
4. Uregister account activation
5. E-learning platform brief manual
6. The IHU Virtual Private Network service
7. Eduroam and IHU-WiFi configuration instructions
8. Zoom manual for online lectures and meetings
9. Skype for Business guide (web app)
10. Digital Certificates by HARICA
11. Policy and rules for computer lab use
12. Printing / photocopying using cards

www.ihu.edu.gr/manuals

Facilities

- Internet connection provided by the Greek Research and Technology Network (GRNET)
- 3 Computer Labs (78 workstations) open 24/7 and available to students if not occupied for classes/labs.
- 12 workstations in Library

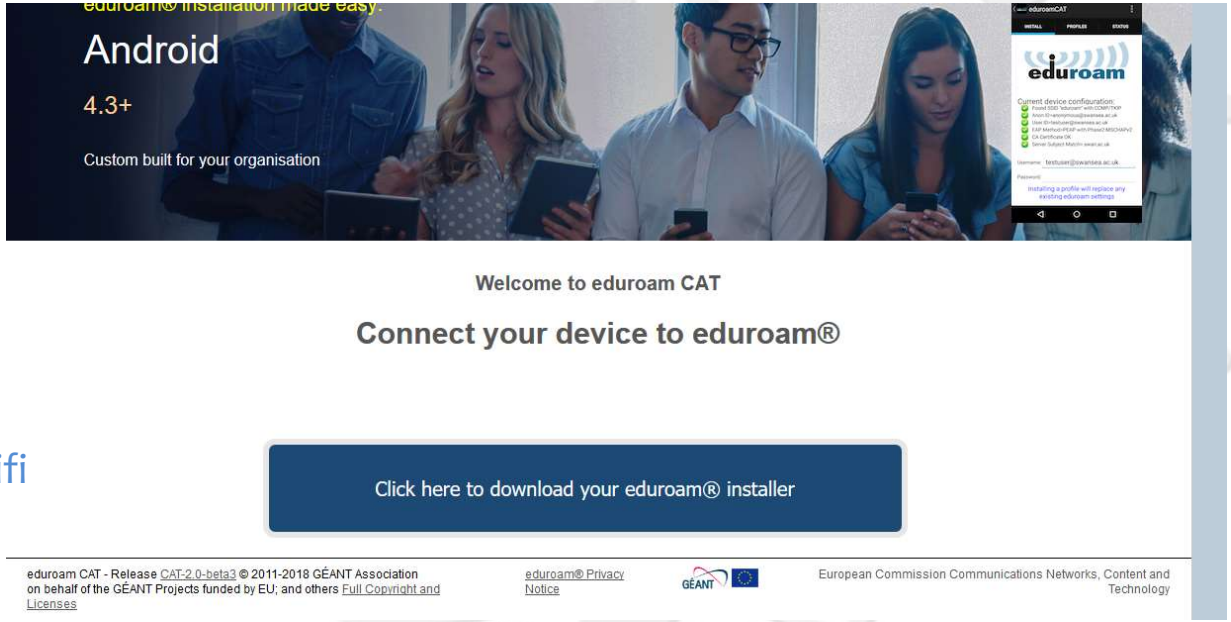
Distance Learning Infrastructure

Collaboration & Distance Education Support

- **Zoom** online video conferencing software (zoom.us)

Wireless connection

- SSID: **eduroam**
  - http://cat.eduroam.org
  - Download and run the eduroam installer
  - Login with your uregister account credentials
  - Add @ihu.edu.gr to your username
  - Instructions @ https://www.ihu.gr/ucips/go/eduroam-wifi



What we can do for you

- Technical support on the proper use of IHU e-services
- Technical assistance on the use of software and hardware in computer labs and classrooms.
- Bring us your laptop or mobile device in order to assist you, setting up / troubleshooting IHU services (e.g. IHU VPN)

How to contact the I.T. Dept.

- Office hours :
  - 09:00 – 21:00 on weekdays
  - during class hours in the weekends

- You can contact us:
  - by phone : +30 2310-807.510
  - by e-mail : servicedesk@ihu.edu.gr
    it-thermi@ihu.gr
  - We hope that you can visit us in person soon:
    Building A, 1st floor (open door policy)

Who we are

- Department Head
  - Mr. Charalampos Kapetanidis
- Department Staff
  - Dr. Fotis Liotopoulos
  - Dr. Ilias Nitsos
  - Dr. Evangelos Banos
  - Mr. Theodoros Michtis
  - Mr. Evangelos Grigoropoulos

for your attention!