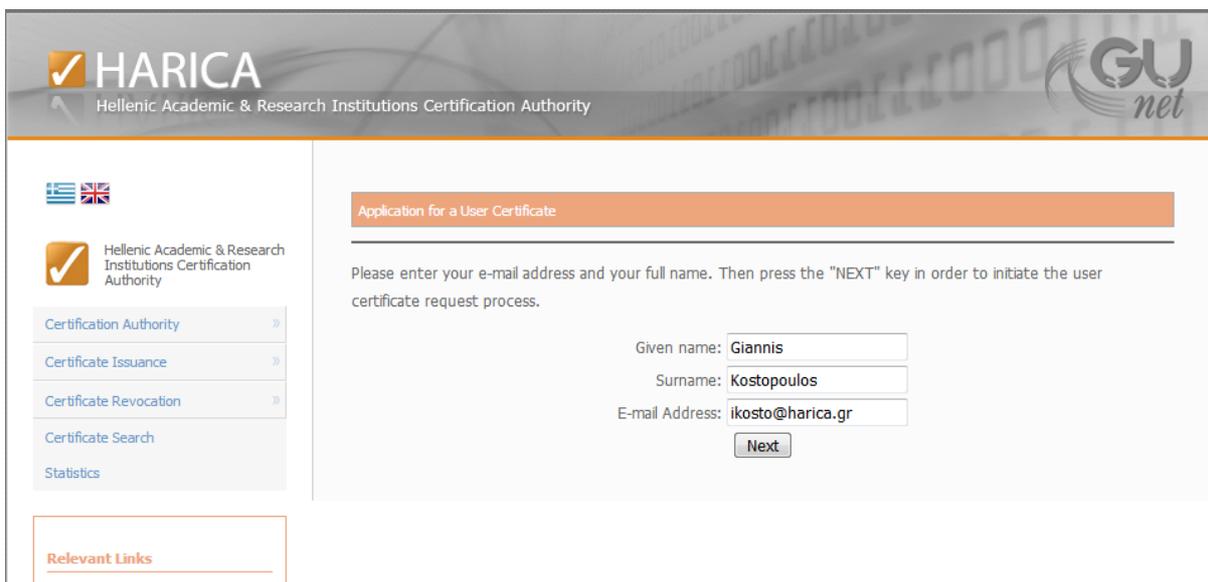


Certificate request from harica.gr

1. Visit <https://app.harica.gr/> and choose **Certificate Issuance -> User**.



2. Enter your full name (same as your national ID/Passport) and your email address. Your email provider must be a member of HARICA. Press **Next**.



3. Check your email and confirm the validity of your email address by checking **Access Confirmation Link**.



HARICA Customer Care

E-mail confirmation for HARICA User Certificate Request

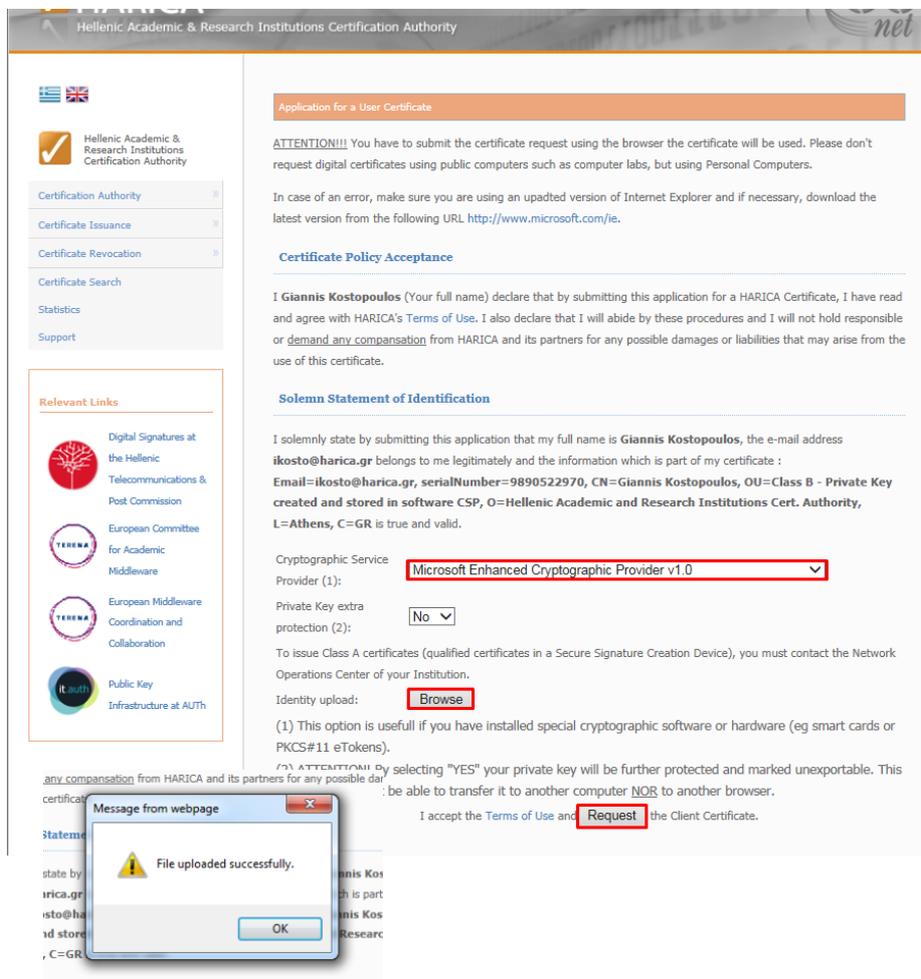
To: ikosto@harica.gr

Please follow the link using your preferred internet browser in order to continue with your application.

- [Access Confirmation Link](#)

If you have not applied for a user digital certificate, please respond to this message as soon as possible and report this incident. On behalf of HARICA Digital Certificate Issuing Service.

4. Upload a digital copy of your national ID/ Passport and then press **Request**.



- You will have to wait for a validator of your Organization to check the information/identity documents you provided in step 4.

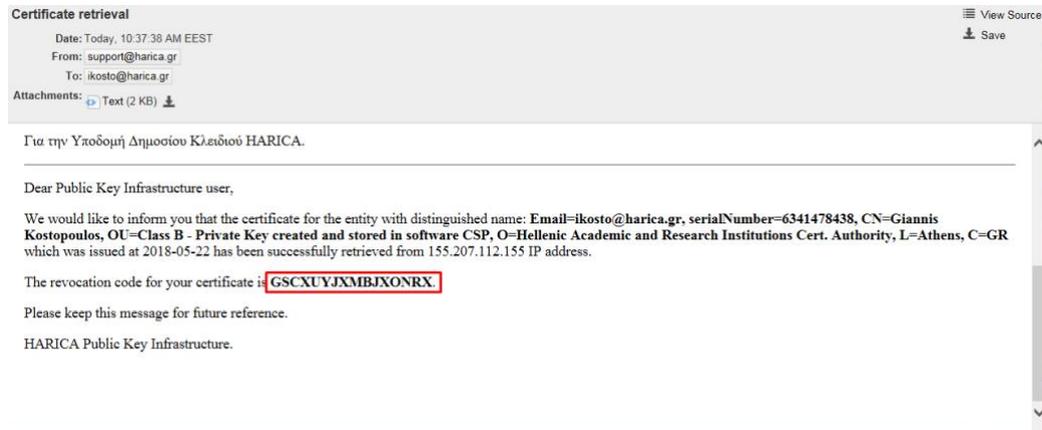
- After the approval of your request you will receive an email in order to proceed with the Certificate acceptance.

Press **Certificate retrieval link**.

→ You **have** to open the link and retrieve the Certificate with the same browser you applied for it.

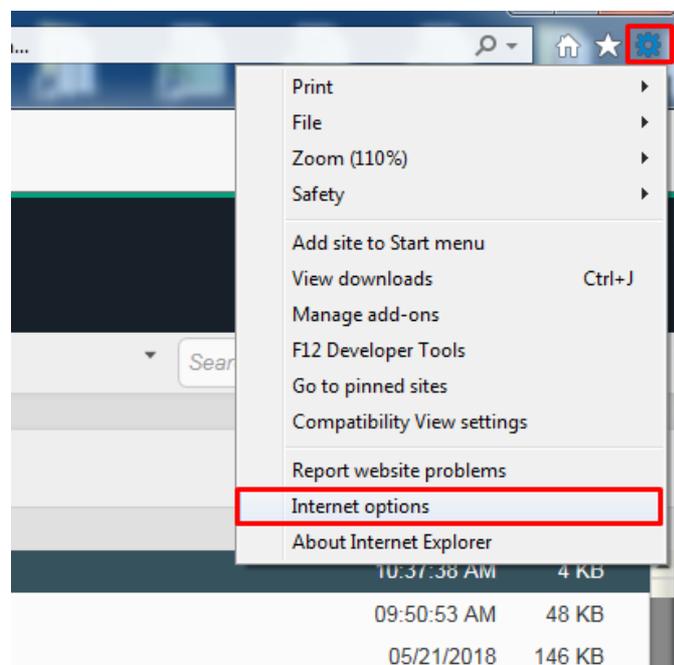
- Press **Certificate acceptance and retrieval** to install your Certificate into Windows Certificate store.

- After you retrieve your Certificate you will receive a confirmation mail. Please save the mail since it contains critical information like the revocation code of your Certificate.

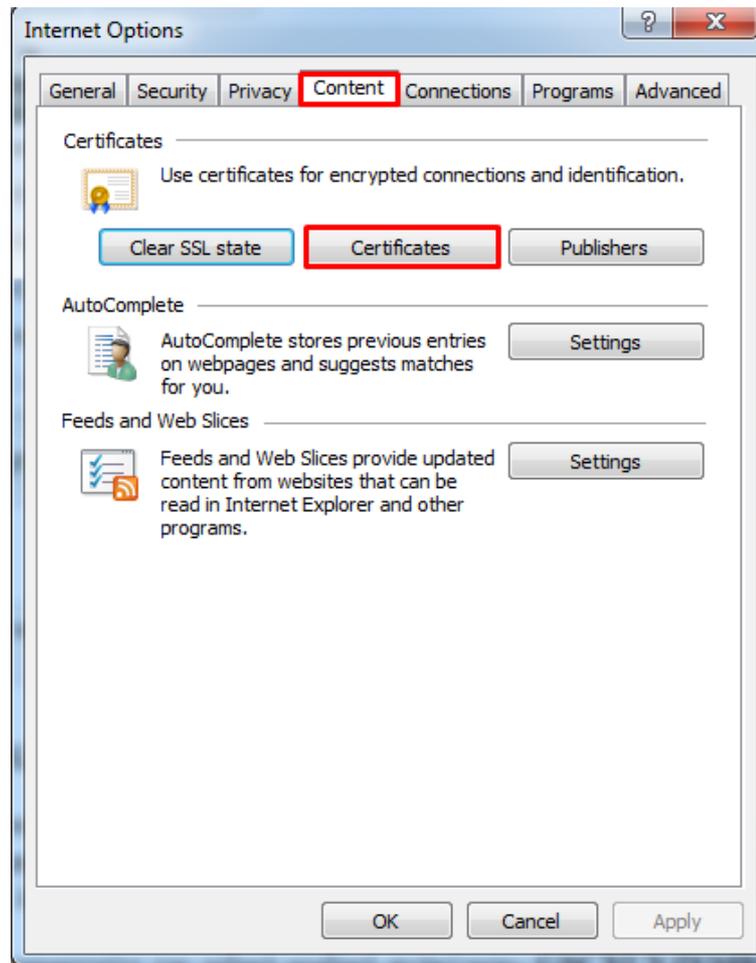


Confirm successful certificate retrieval

- Click on the **Tools** icon and press **Internet options**.



2. Choose **Content** -> **Certificates**.



3. At the **Personal** tab you see your Certificate that you have successfully received.

