



International Hellenic University

Information Technology & Communications

Facilities and Services

IHU **ITC** Department



Why is this presentation part of the Induction?

- News and announcements regarding your studies will be forwarded via e-mail and/or via the e-learning platform
- Coursework will be submitted via the e-learning platform
- Course material will be handed out via the e-learning platform
- IT services will be particularly important during your studies



Who we are

- Department Head
 - Dr. Fotis K. Liotopoulos
- Department Staff
 - Mr. Georgios Ioannou
 - Mr. Iakovos Karapatakis
 - Dr. Ilias Nitsos





What we do

- At least one I.T. person is always present during classes (weekdays and weekends)
- Office hours:
 - 09:00 – 22:00 on weekdays
 - during class hours in the weekends
- You can contact us:
 - by phone : 2310-807.510
 - by e-mail : support@ihu.edu.gr
- You can bring us your laptop/ tablet/ cell phone in order to setup/ troubleshoot IHU services
- You can come to us whenever you need assistance with hardware/ software equipment ('walk-in' policy)



IHU Facilities (1/3)

- Internet connection via the Greek Research and Technology Network (GRNET)
- Building A
 - 2 Computer Labs (24 + 20 Student PCs) open 24/7
 - Shared printer/ photocopier
- Building B
 - 1 Computer Lab (15 Student PCs)
 - 12 Workstations in the Library
 - Shared printer/ photocopier
- All around the campus there is a freely available WiFi network (IHUx, passwd=student)





IHU Facilities (2/3)

- The operating system of lab PCs is Windows 7
- Installed software
 - Office 2010
 - Compustat
 - EViews
 - STATA
 - Solidworks
 - ANSYS
 -



Always use external storage media when working on lab computers as user files will be deleted when the computer restarts

All computers will revert to their previously setup state → potential loss of data



IHU Facilities (3/3)

- Shared printers: prepaid cards are required for printing/ photocopying
- Bibliographic databases
 - Specialized hardware for Bloomberg
- Software and bibliographic databases available from home via the **VPN** service



IHU ITC Services - Overview

- University ID – academic account
- Computer Lab with installed all necessary software
- Microsoft Office365 Education
 - Live e-Mail in the form first.lastname@ihu.edu.gr
 - Microsoft Office ProPlus (Office 2013) installation on laptops, tablets and phones
 - 1TB of storage space (through OneDrive for Business)
- Asynchronous e-learning environment (Moodle)
- Synchronous e-learning environment (BigBlueButton)
- VPN (Virtual Private Network)
- Wireless Access (WiFi)
- Web conferencing (ePresence)
- Website development and maintenance



IHU Live Mail (1/3)

- Much more than an e-mail account
- Courtesy of Microsoft
- Available at: live.ihu.edu.gr
- Personalised e-mail address
g.ioannou@ihu.edu.gr
- Functional webmail environment
- Microsoft Exchange Server connection: e-mails are available anytime/ anywhere



IHU Live Mail (2/3) – Webmail

The screenshot displays the Office 365 webmail interface. At the top, the 'Office 365' logo is on the left, and navigation links for 'Outlook', 'Calendar', and 'People' are in the center. The user's name, 'Georgia Georgiadou', is on the right. Below the navigation bar, there is a 'new mail' button and a search bar. The left sidebar shows the 'Favorites' section with 'Inbox 1' selected, and the 'Georgia Georgiadou' section with 'Inbox 1' also selected. The main area shows the 'INBOX' with a list of emails. The selected email is from 'IHU Support' with the subject 'Welcome to IHU!!!!' and the body text 'IHU welcomes its new students and wishes them...'. The email is dated '13:07'. To the right of the email list, the 'Welcome to IHU!!!' message is displayed, including the sender's name 'IHU Sup', the date 'Thu 03/10/2013 13:07', and the recipient 'To: Georgia Georgiadou;'. The message body text is 'IHU welcomes its new students and wishes them...'. Action buttons for 'REPLY', 'REPLY ALL', and 'FORWARD' are visible above the message content.





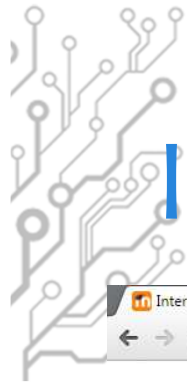
IHU Live Mail (3/3) – Webmail

- You can setup your IHU e-mail on your phone or tablet.
- Or, you can forward it to another address.
- You have been given a username (e-mail address) and a temporary password.
- You will be asked to change it the first time you log in.



IHU e-learning environment (1/6)

- Virtual Learning Environment (VLE) based on **Moodle**
- Available at elearn.ihu.edu.gr
- Login with your “other services” credentials



IHU e-learning environment (2/6)

International Hellenic Uni x
elearn.ihu.edu.gr

IHU e-learning

INTERNATIONAL HELLENIC UNIVERSITY
www.ihu.edu.gr | Greece

Log in

E-LEARNING SUPPORT
For any questions or problems please contact the IHU Support Team at elearn@ihu.edu.gr

LOGIN

Username

Password

Remember username

Log In

Lost password?

PROGRAMMES OF STUDY

- Executive MBA
- MSc in Banking and Finance
- MSc in Management
- MSc in Strategic Product Design
- MSc in Environmental Management and Sustainability
- LLM in Transnational and European Commercial Law, Mediation, Arbitration and Energy Law
- MA in Art, Law and Economy
- MA in Black Sea Studies
- MSc in Information and Communication Technology (ICT) Systems
- MSc in Energy Systems
- Miscellaneous

IHU e-learning environment (3/6)

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elearn.ihu.edu.gr

IHU e-learning
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www.ihu.edu.gr | Greece

Demonstration

E-LEARNING SUPPORT
For any questions or problems, please contact the IHU Support Team at elearn@ihu.edu.gr

MY COURSES

- Commercial and Investment Banking
- Financial Econometrics
- Financial Reporting and Analysis
- Foundations of Finance
- Presentation of Creations
- Business and the Environment
- Dissertations 2012-2013
- Transnational Commercial Law I
- Dissertations
- Test Course 102
- Test Course 101
- Import - Sample Course 15-16 Topics Format
- Sample Course 13/14 - Weekly Format

CALENDAR

October 2015

| Sun | Mon | Tue | Wed | Thu | Fri | Sat |
|-----|-----|-----|-----|-----|-----|-----|
| | | | | 1 | 2 | 3 |
| 4 | 5 | 6 | 7 | 8 | 9 | 10 |
| 11 | 12 | 13 | 14 | 15 | 16 | 17 |
| 18 | 19 | 20 | 21 | 22 | 23 | 24 |
| 25 | 26 | 27 | 28 | 29 | 30 | 31 |

UPCOMING EVENTS

Welcome to the e-learning environment of the International Hellenic University

Programmes of study

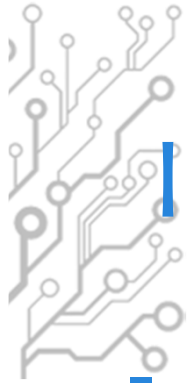
▼ Collapse all

- Executive MBA (2)
- MSc in Banking and Finance (3)
- MSc in Management (3)
- MSc in Strategic Product Design (4)
- MSc in Environmental Management and Sustainability (3)
- LLM in Transnational and European Commercial Law, Mediation, Arbitration and Energy Law (3)
- MA in Art, Law and Economy (1)
- MA in Black Sea Studies (1)
- MSc in Information and Communication Technology (ICT) Systems (3)
- MSc in Energy Systems (2)
- Miscellaneous (10)

IHU e-learning environment (4/6)

The screenshot displays the IHU e-learning environment interface. At the top, there is a blue header with the IHU logo and name on the left, and the text "IHU e-learning" in the center. Below the header is a yellow navigation bar with "Financial" on the left and "Demonstration" on the right. The main content area is titled "Financial Econometrics" and contains several sections:

- UPCOMING EVENTS:** A section indicating there are no upcoming events, with links to "Go to calendar..." and "New event...".
- Instructor:** A section listing the instructor as Fragiskos Archontakis, with details on credit allocation (30 Hours, 6 Credits) and course assessment (30% Coursework, 70% Exam).
- PEOPLE:** A section with a link to "Participants".
- MY COURSES:** A list of courses including Commercial and Investment Banking, Financial Econometrics, Financial Reporting and Analysis, Foundations of Finance, Presentation of Creations, Business and the Environment, Dissertations 2012-2013, Transnational Commercial Law I, Dissertations, Test Course 102, Test Course 101, and Import - Sample Course 15-16 Topics Format.
- Course Announcements:** A list of announcements including Course Announcements, Course Evaluation (Dr. Archontakis), Coursework submission, Grades, and Grades re-sit.
- Course Material:** A list of materials including Lectures, Data, Stata, Course Outline, t-distribution, Exam, and Coursework Assignment.



IHU e-learning environment (5/6)

■ Your opinion matters!

Course evaluation

Mode: Anonymous

There are required fields in this form marked *.

Course content

The content of the course was*

- Not selected
- very poor
- poor
- adequate
- good
- excellent

The course content was intellectually stimulating*

- Not selected
- strongly disagree
- disagree
- neutral
- agree
- strongly agree

The recommended readings and exercises were appropriate and useful*

- Not selected
- strongly disagree
- disagree
- neutral
- agree
- strongly agree

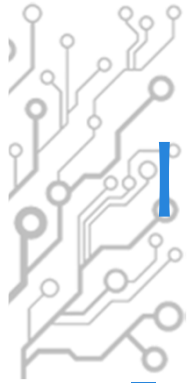
The course has developed my problem solving, analytical, professional or strategic leadership skills*

- Not selected
- strongly disagree
- disagree
- neutral
- agree
- strongly agree

Course materials (notes, handouts, case studies, online resources etc) were clear, relevant and timely*

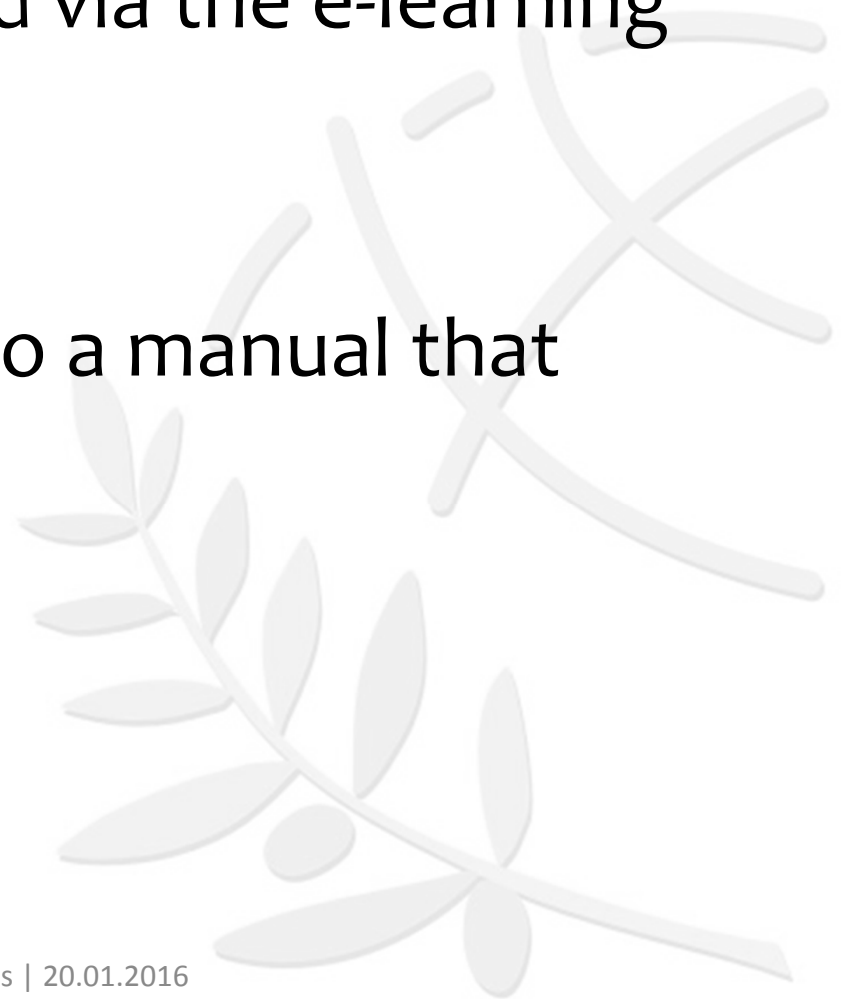
- Not selected
- strongly disagree
- disagree
- neutral
- agree
- strongly agree

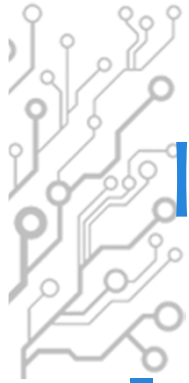




IHU e-learning environment (6/6)

- Coursework is submitted via the e-learning platform
- You have been the link to a manual that details all steps





IHU Virtual Private Network (1/2)

- Allows you to work from your home computer as if you were at an IHU computer
 - Online resources such as databases and journals are available from home
 - Software licensed for IHU can be installed and used on your computer via IHU's license servers
- When connected, your Internet traffic is redirected through the IHU → wherever you “go” you are identified as the IHU
- It is **crucial** that you disconnect once your work is done.



IHU Virtual Private Network (2/2)

- <http://help.itc.ihu.edu.gr/vpn/>
or just **Google IHU VPN**
- Simple setup
- You can set it up on your computer, phone and tablet
- Important for
 - Access to material for coursework
 - Access to services limited to computers within the university



Internet connection via “Diodos”

- A broadband ADSL connection provided by the Greek ISPs and the Greek Research & Technology Network.
- More details about this programme are available by the School Offices and the programme web site diodos.gsrt.gr (in Greek)



What should you do with all this info?

- a. Download the manuals for the IHU services.
- b. Login to the IHU Live Webmail live.ihu.edu.gr with your e-mail credentials (username = e-mail address, password).
- c. Login to the IHU e-learning platform elearn.ihu.edu.gr with your “other services” credentials (username = first half of e-mail address, password).
- d. It is recommended that you change your passwords.



Manuals



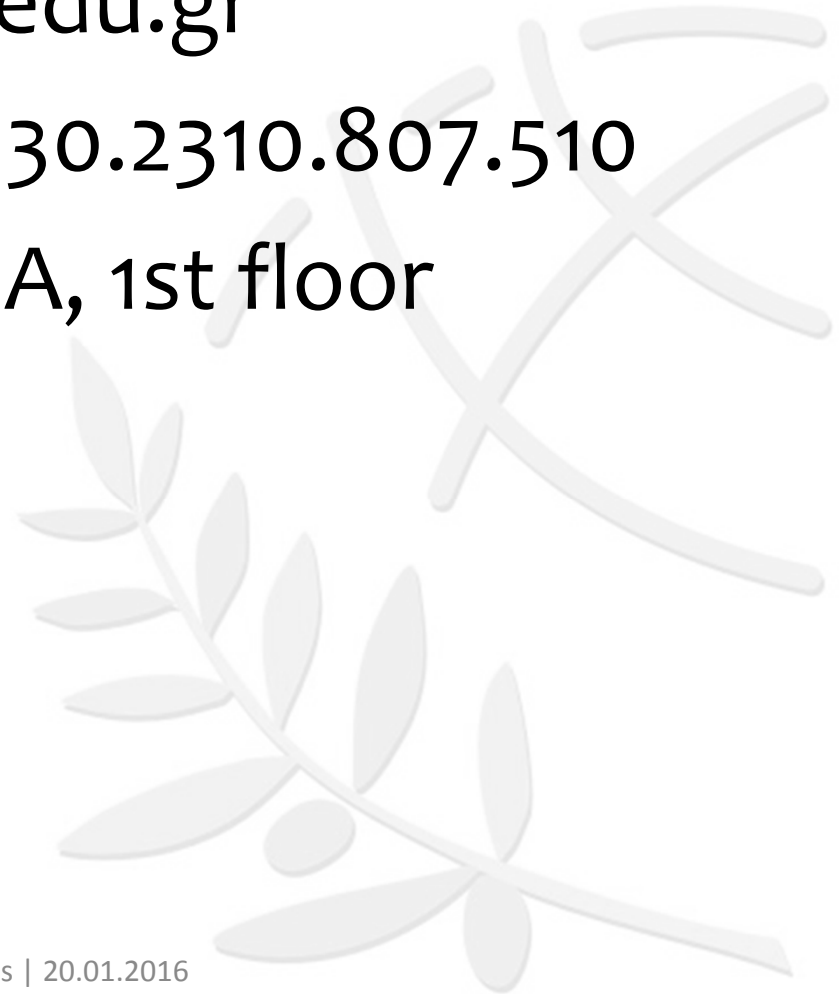
www.ihu.edu.gr/manuals

1. International Hellenic University Live Mail
2. Changing the IHU e-learning & other services account password
3. Introduction to the IHU e-learning environment
4. Coursework submission via the IHU e-learning platform
5. Printing / photocopying using cards
6. The IHU Virtual Private Network service
7. Policy and rules for computer lab use
8. Induction Day Presentation



How to contact the ITC Department

- E-mail: support@ihu.edu.gr
- Department phone: +30.2310.807.510
- Or visit us at Building A, 1st floor





Thank you for your
attention!

