



2019

International Hellenic University
Information Technology &
Communications
Facilities and Services



IHU ITC Department
Evangelos Grigoropoulos

Student dashboard

ALL IHU SERVICES IN ONE PLACE



Business Gateway
Find a job / Internship

Career Office
The university's career office services

Dissertations
List of dissertation topics

E-learn
Asynchronous learning environment

E-mail
Online webmail platform

Erasmus Placements
List of Erasmus placement offers

Eduroam and WiFi
Internet access services

Manuals
List of Manuals for university services

Printing / Photocopying
Instructions on how to use cards for printing / photocopying

Repository
Scholarly material of the university

Schedule
Daily, weekly, monthly schedule of courses

Staff info
IHU Contact information

Tax details
Fill in your tax information and details

VPN
Virtual private networking usage guideline

Webpage
The main IHU webpage

Your IHU accounts

- First time users - Get your login credentials
- Existing users - Reset your E-mail password
- Existing users - Reset your E-learn password

Frequent

- E-mail
- E-learn
- Main website
- Manuals

students.ihu.edu.gr



How can you access e-services

Two types of accounts:

- **Email Account:** Log in to the Live IHU Mail or e-mail client (e.g. Microsoft Outlook, Thunderbird)

Username/email address:

FirstName.LastName@ihu.edu.gr

(e.grigoropoulos@ihu.edu.gr)

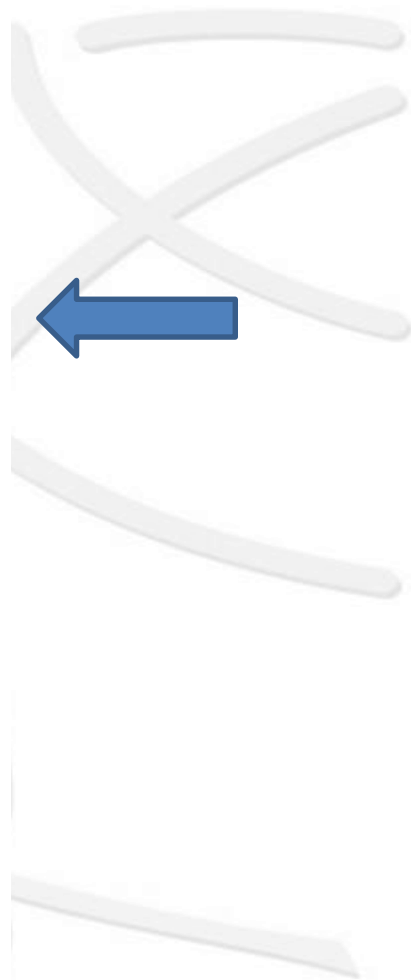
- **Domain (Academic) Account:** Login to **e-learning platform** and all other e-services, set up **vpn** etc.

Username: **FirstName.LastName** (e.g e.grigoropoulos)

How to get your login credentials (1/2)



Business Gateway Find a job / Internship	Career Office The university's career office services	Dissertations List of dissertation topics	Your IHU accounts <ul style="list-style-type: none">• First time users - Get your login credentials• Existing users - Reset your E-mail password• Existing users - Reset your E-learn password
E-learn Asynchronous learning environment	E-mail Online webmail platform	Erasmus Placements List of Erasmus placement offers	
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			Frequent <ul style="list-style-type: none">• E-mail• E-learn• Main website• Manuals



How to get your login credentials (2/2)

Your IHU Accounts

This process is for first time students, for the first access to their accounts. If you already have access please [click here](#) and choose the password reset options.

Step 1: E-mail

[Get access to your IHU e-mail account](#)

Please complete this step first before moving on to the second

Step 2: E-learn

[Get access to your IHU e-learn account](#)

I.H.U. IT Support Unit - support@ihu.edu.gr

■ Step 1

- Click on Step 1: E-mail
- Fill in and submit the form (personal e-mail, last 4 digits of your mobile etc.)
- An e-mail will be sent to your personal e-mail (Check in spam if you cannot find it)
- Follow the instructions to login to your IHU e-mail with your e-mail account credentials

■ Step 2

- Click on Step 2: E-learn
- Click **Yes** if you have completed Step 1
- Fill in and submit the form (enter your IHU e-mail address)
- Click to continue and set a password
- You will receive an email in your IHU mailbox.



IHU Live Mail

The screenshot shows the Outlook interface for a user named Georgia Georgiadou. The top navigation bar includes 'Office 365', 'Outlook', 'Calendar', 'People', and the user's name. On the left, there is a sidebar with a 'new mail' button and a list of folders including 'Inbox 1', 'Sent Items', 'Drafts', and 'Georgia Georgiadou'. The main area displays an email from 'IHU Support' with the subject 'Welcome to IHU!!!!' and the body text 'IHU welcomes its new students and wishes them...'. The email is dated 'Thu 03/10/2013 13:07'. Action buttons for 'REPLY', 'REPLY ALL', and 'FORWARD' are visible above the email content.

<http://live.ihu.edu.gr>





IHU Live Mail

INTERNATIONAL HELLENIC UNIVERSITY
www.ihu.edu.gr | Greece

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IHU WEBMAIL

g.papadogiannou@ihu.edu.gr

Update your password

You need to update your password because this is the first time you are signing in, or because your password has expired.

.....

.....

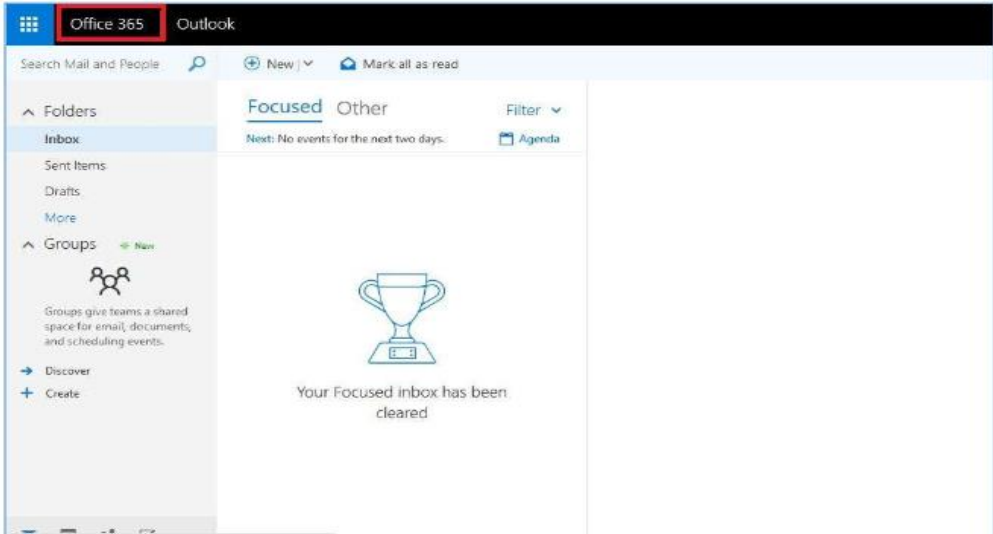
.....

Sign in

Change your password the first time you login

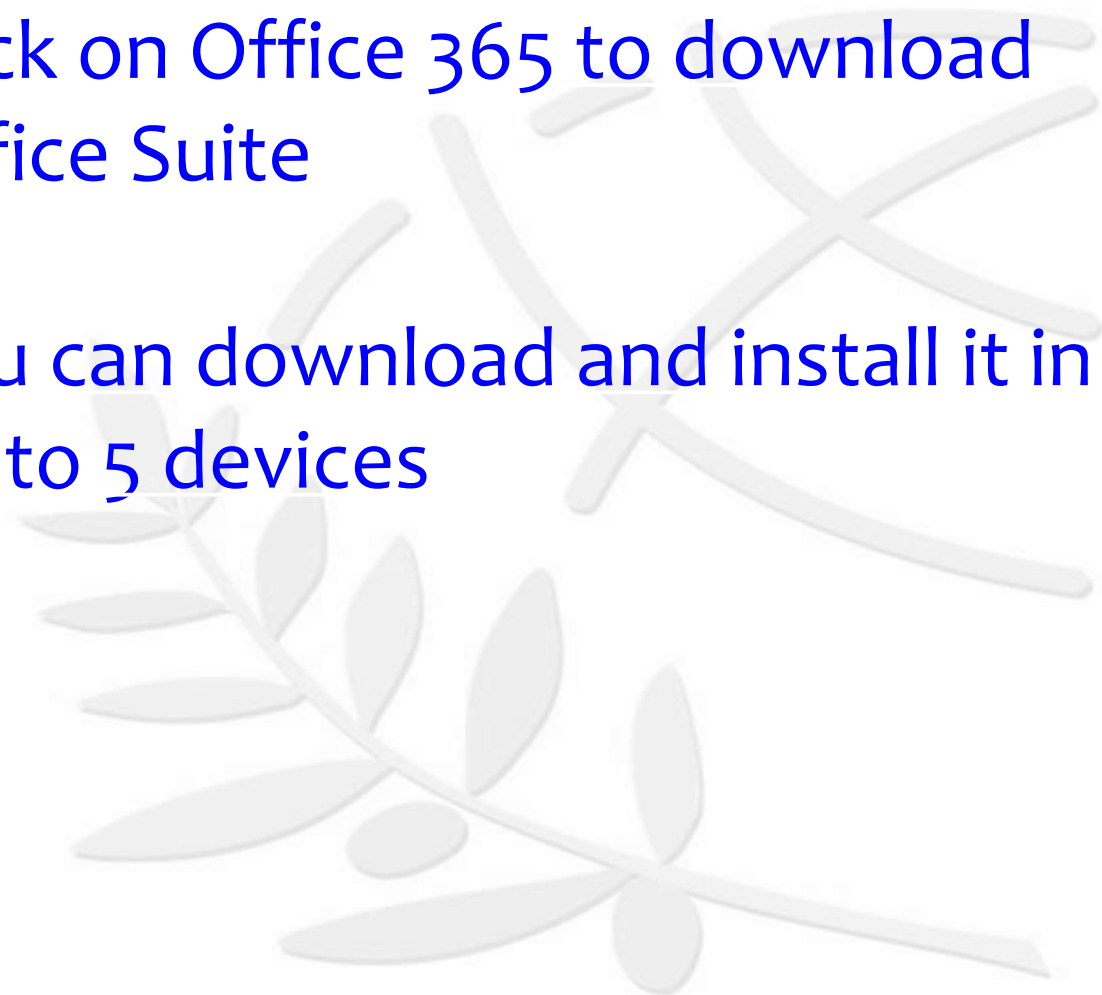
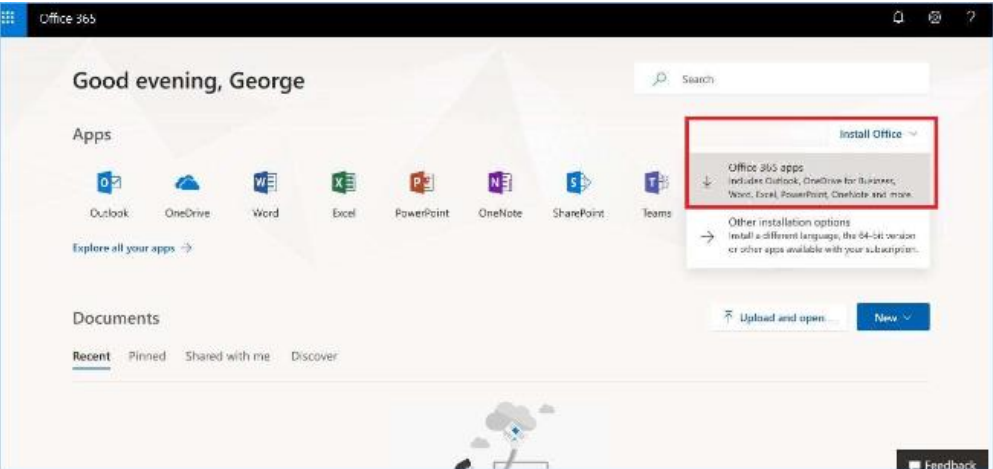


IHU Live Mail

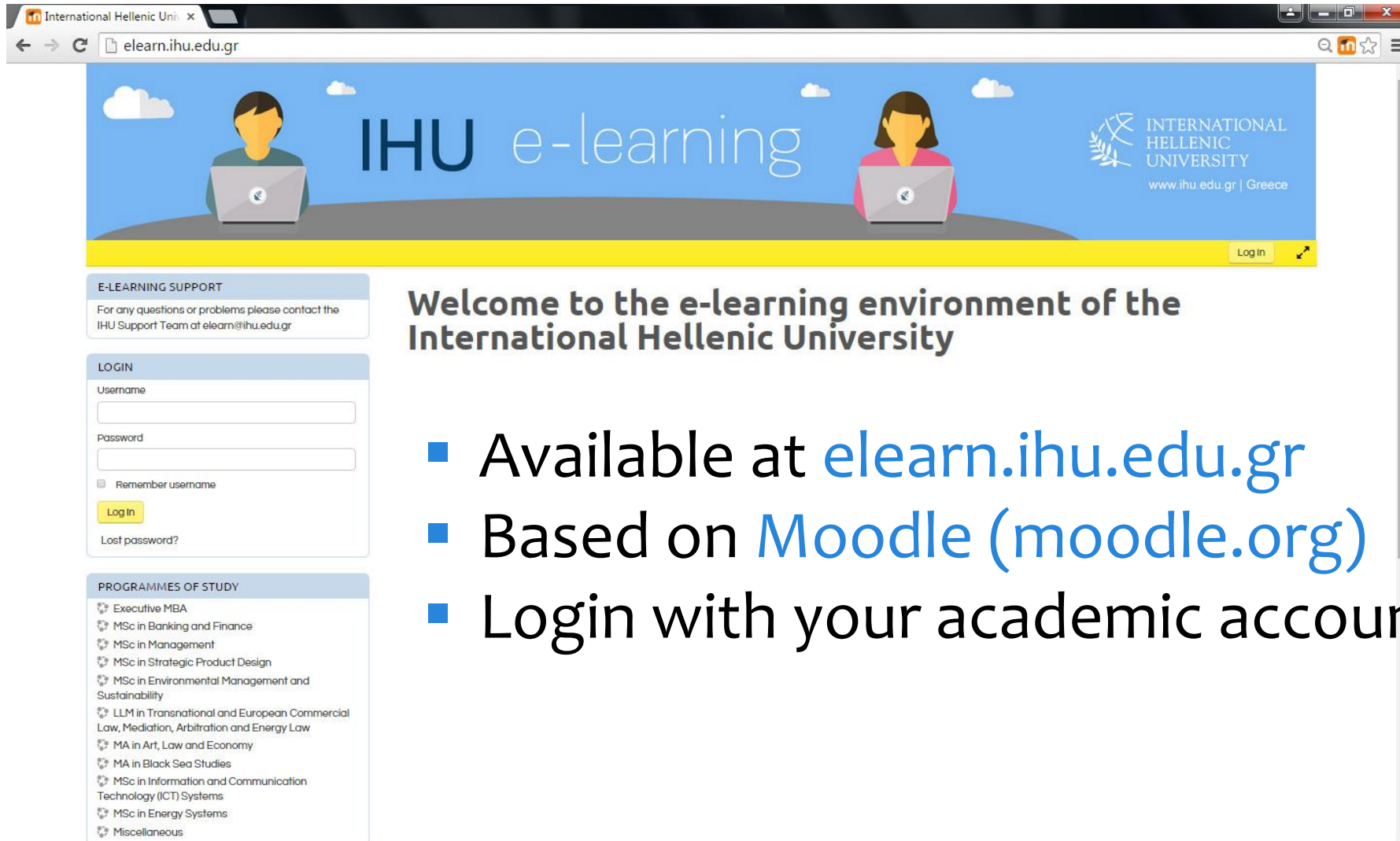


Click on Office 365 to download Office Suite

You can download and install it in up to 5 devices



IHU e-learning platform (1/4)



The screenshot shows the homepage of the IHU e-learning platform. The browser address bar displays "elearn.ihu.edu.gr". The main banner features the text "IHU e-learning" and the International Hellenic University logo with the website URL "www.ihu.edu.gr | Greece". Below the banner, there is a "Log In" button. On the left side, there are three sections: "E-LEARNING SUPPORT" with contact information, a "LOGIN" form with fields for "Username", "Password", and a "Remember username" checkbox, and "PROGRAMMES OF STUDY" listing various degrees such as Executive MBA, MSc in Banking and Finance, and MSc in Management.

Welcome to the e-learning environment of the International Hellenic University

- Available at elearn.ihu.edu.gr
- Based on [Moodle \(moodle.org\)](http://moodle.org)
- Login with your academic account credentials

IHU e-learning environment (2/4)



E-LEARNING SUPPORT

For any questions or problems please contact the IHU Support Team at ellearn@ihu.edu.gr

MY COURSES

- EMBA - Past papers
- Business Consultancy Project
- Business Consultancy Project Briefing
- Marketing Management
- Entrepreneurship and Innovation
- Corporate Finance
- Business Strategy
- Business Leadership

Welcome to the e-learning environment of the International Hellenic University

Programmes of study

▶ Expand all

▶ **Executive MBA (2)**

▶ **MSc in Banking and Finance (2)**

▶ **MSc in Management (2)**

IHU e-learning environment (3/4)

■ Course layout

Management of Organisations...



Instructor:

Prof. Andre Spicer

Credit allocation:

18 Hours, 4 Credits

Course assessment:

100% Coursework

Schedule:

Saturday, 9-7 pm/ Sunday, 9-3 pm

Lecture Room A1

PEOPLE

Participants

MY COURSES

EMBA - Past papers

Business Consultancy Project

Business Consultancy Project Briefing

Marketing Management

Entrepreneurship and Innovation

Corporate Finance

Business Strategy

Business Leadership

General

Management of Organisations 2016-2017

News forum

Course evaluation 16 - 17

Coursework submission

MO grades

Course Material

Course slides

Course outline

Case studies


IHU e-learning environment (4/4)

- Coursework submission

Coursework submission

Submit your coursework as outlined in the course.
For submission instructions, please click [here](#).

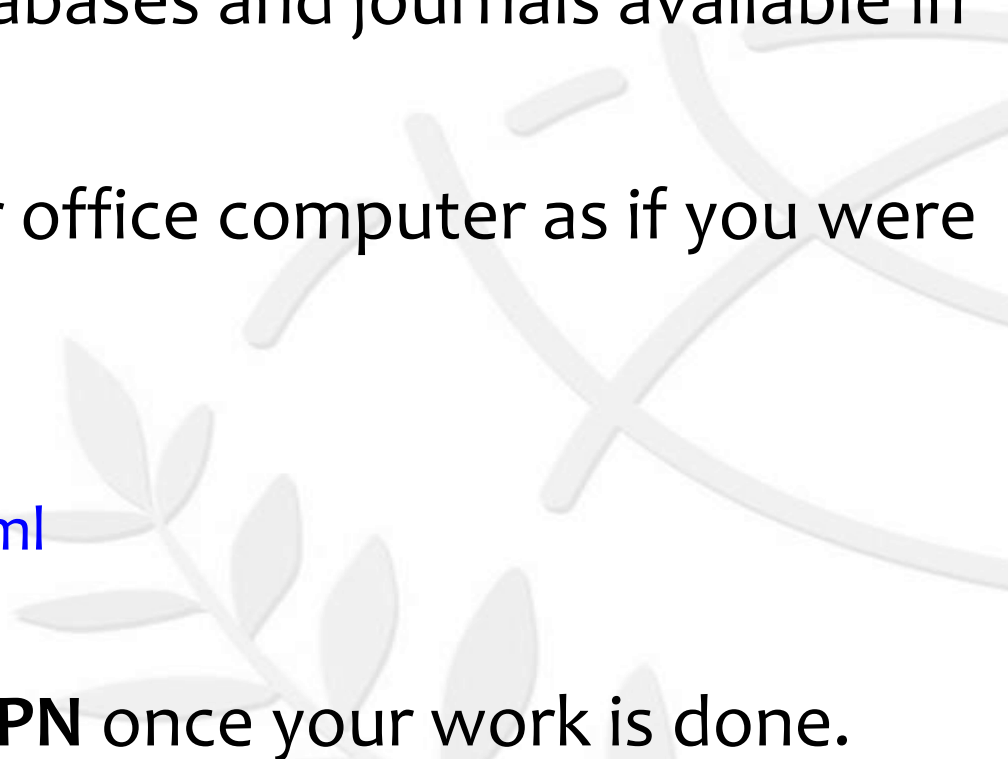
File submissions Maximum size for new files: 128MB, maximum attachments: 1



The interface shows a file upload area with a folder icon and the text 'Files'. A single file is displayed with a purple icon and the name '1101140021_BF.zip'. At the bottom, there are two buttons: 'Save changes' (circled in red) and 'Cancel'.



IHU Virtual Private Network (VPN)

- Access to online resources such as databases and journals available in IHU Library's portal
 - Allows you to work from your home or office computer as if you were in the university
 - Detailed configuration instructions
 - <http://help.itc.ihu.edu.gr/vpn/software.html>
 - It is **crucial** that you disconnect from **VPN** once your work is done.
- 

Manuals for e-services



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IHU ITC Department: support@ihu.edu.gr | +30 2310 807.510

IHU manuals

1. IHU ITC Department Presentation
2. International Hellenic University Live Mail
3. Changing the IHU academic account password
4. IHU E-mail self-service password reset
5. Introduction to the IHU e-learning environment
6. Coursework submission via the IHU e-learning platform
7. Printing / photocopying using cards
8. The IHU Virtual Private Network service
9. Policy and rules for computer lab use
10. Eduroam and IHU-WiFi configuration instructions
11. Digital Certificates by HARICA

www.ihu.edu.gr/manuals



IHU Facilities

- Internet connection provided by the Greek Research and Technology Network (GRNET)
- 3 Computer Labs (78 workstations) open 24/7 and available to students if not occupied for classes/labs.
- 12 workstations in Library



Always use external storage media when working on lab computers as user files will be regularly deleted

All computers might revert to their previously setup state → potential loss of data

Wireless connection



Welcome to eduroam CAT

Connect your device to eduroam®

Click here to download your eduroam® installer

eduroam CAT - Release [CAT-2.0-beta3](#) © 2011-2018 GÉANT Association
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[eduroam® Privacy Notice](#)



European Commission Communications Networks, Content and Technology



- SSID: **eduroam**

- <http://cat.eduroam.org>

- Download and run the eduroam installer

- Instructions @

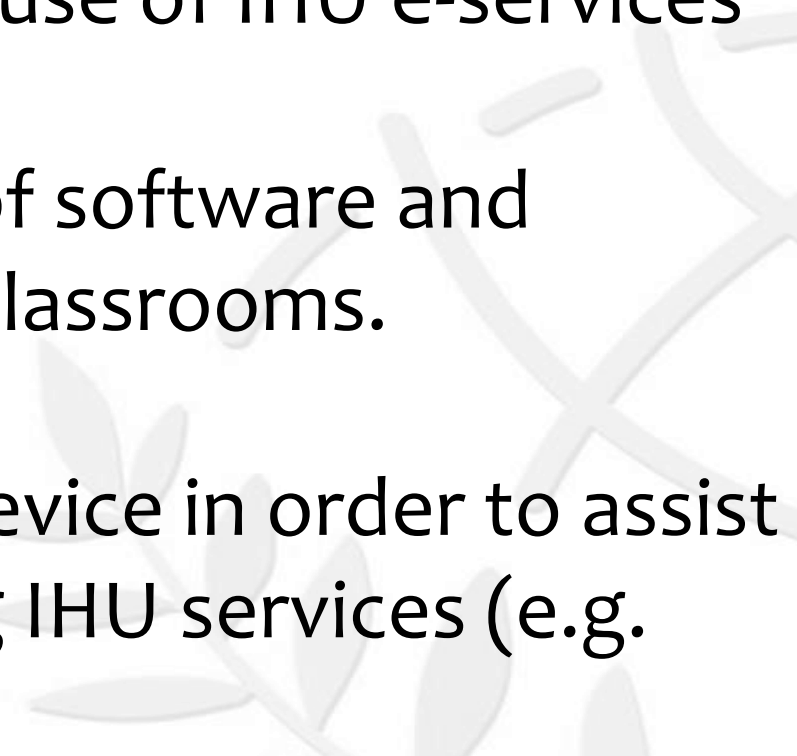
- <http://help.itc.ihu.edu.gr/eduroam/>

- SSID: **ihuguest**

- Password: ihuguestMM
(where MM: month, ihuguest01)



What we can do for you

- Technical support on the proper use of IHU e-services
 - Technical assistance on the use of software and hardware in computer labs and classrooms.
 - Bring us your laptop or mobile device in order to assist you, setting up / troubleshooting IHU services (e.g. IHU VPN or eduroam)
- 



How to reach IT Dept

- Office hours :
 - 09:00 – 22:00* on weekdays
 - during class hours in the weekends
- You can contact us:
 - by phone : +30 2310-807.510
 - by e-mail : support@ihu.edu.gr
servicedesk@ihu.edu.gr
 - visit us in person at Building A, 1st floor (open door policy)





Who we are

- Department Head
 - Dr. Fotis K. Liotopoulos
- Department Staff
 - Dr. Ilias Nitsos
 - Mr. Charalambos Kapetanidis
 - Mr. Iakovos Karapatakis
 - Mr. Evangelos Grigoropoulos





Thank you for your attention!

